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Truck-to-door sequencing in multi-door cross-docking system with dock repeat truck holding pattern

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1. Introduction

Cross-docking is considered as a logistics strategy and has drawn great attention from many large companies. These companies seek to reduce their costs by reducing inventory and storage time throw applying this strategy. The basic idea of cross-docking is to transfer goods from inbound trucks to outbound trucks without using the storage step. In traditional warehouses, goods are received, classified, and finally stored. When a customer orders a product, workers load the product from dock and ship to a particular destination. Cross-docking intends to remove the storage and order picking steps. This is because they are among the most costly stages of distribution. For instance, storage cost includes the cost of storage of goods and labor.

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2020 Growing Science Ltd. doi: 10.5267/j.ijiec.2019.10.001 Cross-docking is divided into three-decision levels, which are strategic (Long term), tactical (mid-term), and operational levels (short term). Different research questions have been raised in these decision levels, but the operational level is the most attractive part for scholars and has been developed into the five research areas (Boysen & Fliedner, 2010; Van Belle et al., 2012). Dock-door assignment or Truck-todoor assignment tries to allocate trucks to doors optimally, and the time is considered not important. Truck scheduling includes the time dimension but does not take into account the order of trucks. Truck sequencing only considers the sequence of trucks. Truck-to-door scheduling only takes into account at which door and at what time the truck should be docked. *Truck-to-door sequencing* tries to address which door and in which order the truck should be docked when an inbound truck arrives at the cross-dock center (Ladier & Alpan, 2016; Van Belle et al., 2012).

When the problem of truck-to-door sequencing is mentioned, two different questions should be answered: at which door and in which order the trucks should be docked. Several scholars only answered the first question which has been called as truck-to-door assignment (Nassief et al., 2016; Yu & Egbelu, 2008), while others answered the second question, which has been considered as truck sequencing (Dondo $\&$ Cerdá, 2013; Fazel Zarandi et al., 2016; Larbi et al., 2009; Yazdani et al., 2015). Most studies tried to solve the cross-docking problems with one inbound and outbound door (Boloori Arabani et al., 2011; Cóccola et al., 2015; Liao et al., 2012; Maknoon & Baptiste, 2009; Yu & Egbelu, 2008), which is impractical in the real world (Wisittipanich & Hengmeechai, 2017). In general, the literature on truckto-door sequencing focuses on the order or sequence of trucks and the doors which trucks should be assigned, In order to simulate real cross-dock operations, scholars should consider planning and scheduling problems with a realistic number of trucks and doors (Dondo & Cerdá, 2014; Shahin Moghadam et al., 2014; Wisittipanich & Hengmeechai, 2017). Li et al. (2004) presented research as a two-phase parallel machine scheduling problem with earliness and tardiness in an integer programming model. In this model, the jobs were trucks and doors were machines. This research aimed to process the trucks close to their due date and minimize the total deviation. McWilliams and his co-authors presented several studies related to truck-to-door sequencing (McWilliams, 2005, 2009, 2010; D. L. McWilliams, 2009; McWilliams. et al., 2005, 2008) in Paracel industry that included the scheduling of inbound trucks which after unloading, the products were transferred to the outbound trucks with conveyors. The research aimed to minimize the period with different assumptions. As a method, the author used a Genetic Algorithm (GA) in the simulation. In another study, McWilliams (2005) used a Simulated Annealing (SA) to solve the same problem. In continue of their research, they relaxed the assumption of the same size parcel and unloading time for all the inbound trucks, but the objective was the same (McWilliams et al., 2008).

Furthermore, McWilliams (2009) presented a minimax model to solve the parcel hub scheduling problem to minimize the timespan. In this study, the author used a decomposition method that relied on a combination of time and resource-based decomposition because simulation optimization is expensive in the application. In the five installments, McWilliams (2010) solved the model presented in the previous study but relaxed the assumption of same size inbound trucks and equal unloading time. In order to solve the problem, the simulated annealing and local search algorithm were presented. In addition to the presented articles by McWilliams (2010), another study has been presented by McWilliams (2009) to solve the static balance of the output station. Thus, a dynamic load balancing algorithm was developed to reduce the congestion of conveyor network flow. The result of the research was 8.6% better than the results of the static environment. All studies conducted by McWilliams and his co-authors only focused on inbound trucks (McWilliams, 2005, 2009, 2010; McWilliams, 2009; McWilliams. et al., 2005, 2008). Lim et al. (2006) presented an integer programming (IP) model to sequence and assigned the truck to doors, and the aim of the study was minimizing the total shipping distances inside the cross-dock center with consideration of the time window and capacity constraint. Following the same model, Miao et al. (2009) considered the sequencing of trucks where the number of trucks exceeded the number of doors. This problem was impacted by three factors, which were arrival and departure time, operational time for cargo shipment, and total capacity at the cross-dock center. This paper aimed to find the optimal sequence of trucks in order to minimize the operational cost of shipments and unfulfilled shipments.

Konur and Golias (2013) presented a bi-level optimization problem for pessimistic and optimistic approaches. The arrival time of inbound trucks are unknown, and in order to sequence the inbound trucks Genetic algorithm was proposed. Kuo (2013) developed a model intending to solve the sequencing and assignment of the inbound and outbound trucks simultaneously. In order to minimize the makespan, a variable neighborhood search algorithm was used. Madani-Isfahani et al. (2014) conducted a study with multiple cross-dock, assuming that each truck could be assigned only to one door, and there was one temporary storage with unlimited capacity. The aim was to minimize the makespan. The metaheuristic algorithm, such as simulated annealing and firefly algorithms was used to solve the problem. In continue, Wisittipanich and Hengmeechai (2017) proposed a truck scheduling problem in the multi-door crossdocking terminal. They presented a Mixed Integer Programming (MIP) model for minimizing the makespan and then solved the model with a modified PSO Meta-heuristic algorithm. In continue, Molavi et al. (2018) presented a truck scheduling model in a cross-docking area with consideration of fixed due dates. The proposed model was a MIP model, and in order to solve, they considered a hybrid genetic algorithm-reduced variable neighborhood search. The objective of the research was minimizing the delayed shipments and delivery cost of retained products.

To the best of our knowledge with reviewing the literature and according to the literature provided by Ladier and Alpan (2016), Wisittipanich and Hengmeechai (2017), and Ye et al. (2018) on truck-to-door sequencing, this paper is the first study that focuses on truck-to-door sequencing problem with consideration of pre-emption and continues the research presented by Wisittipanich and Hengmeechai (2017). A truck holding pattern can help managers have freedom in changing the sequence of trucks when they are faced with an uncertain environment. The paper is organized as follows. The problem is described in details in the next section, after which a section related to assumptions has been presented. A Mixed integer model is proposed and solved with GAMS software. Also, because the problem is NPhard in a strong sense, a heuristic algorithm is developed. Finally, numerical result, conclusion, and future research are presented.

2. Problem Description

This study has been carried out to make a model according to the problem suggested by Yu (2002). Makespan refers to the time when the first product is unloaded from an inbound truck to the time when the last product is loaded in an outbound truck in cross-dock center. It must also be noted that secondary activities, such as labeling, and preparation, are not considered in this model. When inbound trucks enter the cross-dock center, all their products are unloaded. Then, products are transferred to outbound doors by the transfer system (conveyers or workers) and loaded in the outbound trucks. Here, there are several doors in the cross-dock center (Fig. 1). The inbound trucks enter the cross-dock center are assigned to inbound doors. Inbound trucks can move between doors, but the outbound doors are fixed. When assigned to outbound doors, each outbound truck stays in the same door until its capacity becomes full. Then, products are shipped to their respective destination. There is no space in the model for temporary storage.

Fig. 1. Assignment of inbound and outbound trucks to doors

2.1. Assumptions

The following assumptions are considered in this model:

- 1. Inbound and outbound trucks are presented in a cross-dock at a certain time t=0. They can be assigned to various doors simultaneously.
- 2. All inbound products must be transferred to outbound trucks without storage. This transfer is usually applied to fresh or frozen food products requiring temperature control.
- 3. The number of receiving products equals the number of shipping products.
- 4. There is no priority for products regarding loading and unloading.
- 5. It is also possible to unload receiving products as much as outbound trucks capacity. In other words, inbound truck 1 has 100 units of product 2 and 30 of product 3. The outbound truck only needs 80 units of product 1. Only the same 80 units are transferred, and the inbound truck leaves the doors and waits for the next assignment.
- 6. Inbound trucks stay at entrances only when the outbound trucks' needs are satisfied. Outbound trucks have no time limit for staying at exits.
- 7. No time is considered for secondary operations like product identification and labeling. Hence, it is assumed that immediately after the entrance of inbound truck, it can transfer its load to the dock and outbound truck.
- 8. Loading and unloading time of all products are the same for inbound and outbound trucks.
- 9. Delay time for changing all inbound and outbound trucks is the same and constant.
- 10. Constant time is considered for transferring products from an inbound truck to the outbound equal to one unit of time.
- 11. If trucks are displaced between two doors, docks change considered rather than truck change. Its value is different from the trucks changes.

3. Mathematical Modelling

The above assumptions were used for modeling the problem. Also, it was assumed that the number of inbound and outbound trucks must be more than the number of doors to simulate a real-world problem.

3.1. Parameters

- n Number of products
- m Number of doors
- q Number of inbound trucks
- u Number of outbound trucks
- k Index for products where $k = \{1, 2, ..., n\}$
- l, l' Index for doors where $l, l' = \{1, 2, ..., m\}$
- i, h Index for inbound trucks where $i = \{1,2,\ldots,q\}$
- j,e Index for outbound trucks where $j = \{1,2,\ldots,u\}$
- $r_{i,k}$ Number of units of product k loaded in the inbound truck i
- $s_{i,k}$ Number of units of product k needed for outbound truck j
- $t_{l,l'}$ Transportation time from door l to door l' .
- d Truck changeover time
- v Transportation time of products from inbound doors to outbound doors

3.2. Binary Variables

 $Y_{i,j,l}$ Binary variable taking value 1 if any product transferred from inbound truck i to outbound truck j at the door l ; and Otherwise 0.

- $Z_{i,h,l}$ Binary variable taking value 1 if inbound truck i precedes inbound truck h at the door l, and 0 otherwise. $i \langle q, h \rangle i$
- $W_{j,e}$ Binary variable taking value 1 if outbound truck j precedes outbound truck e; and 0 otherwise. $j\langle u,e\rangle j$
- $H_{i,l}$ Binary variable taking value 1 if inbound truck i visits door l; and 0 otherwise.
- $L_{j,l}$ Binary variable taking value 1 if the outbound truck j is assigned to the door l, and 0 otherwise.
- $G_{i,l,l'}$ Binary variable taking value 1 if inbound truck i visit door l before the door l'; and 0 otherwise. $l \langle m, l' \rangle l$.

3.3. Continuous Variables

- $E_{i,l}^{1}$ Continuous variable for starting time of unloading the inbound truck i at the door l.
- $E_{i,l}^2$ Continuous variable for finishing time of unloading the inbound truck i at the door l.
- F_j^1 Continuous variable for starting time of loading outbound truck j.
- F_i^2 Continuous variable for finishing time of loading outbound truck j.
- C_{max} Continuous variable for makespan

3.4. Integer Variables

 $X_{i,j,k,l}$ Integer variable for the number of units of product k transferred from inbound truck *i* to outbound truck *j* at the door *l*. $X_{i,j,k,l} \in \mathbb{Z}$.

3.5. Mixed Integer Programming Model

In this section, the mathematical model is presented:

$$
\min C_{\max} \tag{1}
$$

subject to:

$$
\sum_{j=1}^{u} \sum_{l=1}^{m} X_{i,j,k,l} = r_{i,k} \qquad \qquad \forall_{i,k} \tag{2}
$$

$$
\sum_{i=1}^{q} \sum_{l=1}^{m} X_{i,j,k,l} = s_{j,k} \qquad \qquad \forall_{j,k} \tag{3}
$$

$$
\sum_{k=1}^{n} X_{i,j,k,l} \le M^* Y_{i,j,l} \qquad \qquad \forall_{i,j,l} \tag{4}
$$

$$
\sum_{j=1}^{u} Y_{i,j,l} \le M * H_{i,l} \qquad \qquad \forall_{i,l} \tag{5}
$$

$$
\sum_{l=1}^{m} L_{j,l} = 1 \tag{6}
$$

$$
\sum_{i=1}^{q} Y_{i,j,l} \leq M^* L_{j,l} \qquad \qquad \forall_{j,l} \tag{7}
$$

$$
E_{i,l}^2 \ge E_{i,l}^1 + \sum_{j=1}^u \sum_{k=1}^n X_{i,j,k,l} \qquad \qquad \forall_{i,l}
$$
 (8)

$$
E_{i,l}^{1} \geq E_{i,l'}^{2} + t_{i,l'} - M \left(3 - G_{i,l,l'} - H_{i,l} - H_{i,l'} \right) \quad \forall_{i,l \neq m,l' \neq l}
$$
\n
$$
(9)
$$

$$
E_{i,l'}^1 \ge E_{i,l}^2 + t_{l,l'} - M\left(2 + G_{i,l,l'} - H_{i,l} - H_{i,l'}\right) \quad \forall_{i,l \langle m,l' \rangle l}
$$
\n(10)

$$
E_{i,l}^{1} \geq E_{h,l}^{2} + d - M \left(3 - Z_{i,h,l} - H_{i,l} - H_{h,l}\right) \qquad \forall_{i \langle q,h \rangle i,l} \tag{11}
$$

$$
E_{h,l}^{1} \ge E_{i,l}^{2} + d - M\left(2 + Z_{i,h,l} - H_{i,l} - H_{h,l}\right) \qquad \forall_{i \langle q,h \rangle i,l} \tag{12}
$$

6
\n
$$
E_{i,l}^{1} \geq E_{i,l}^{2} + t_{l,l'} - M \left(3 - G_{i,l,l'} - H_{i,l} - H_{i,l'} \right) \quad \forall_{i,l \langle m,l' \rangle t}
$$
\n(9)
\n
$$
E_{i,l}^{1} \geq E_{i,l}^{2} + t_{l,l'} - M \left(2 + G_{i,l,l'} - H_{i,l} - H_{i,l'} \right) \quad \forall_{i,l \langle m,l' \rangle t}
$$
\n(10)
\n
$$
E_{i,l}^{1} \geq E_{i,l}^{2} + d - M \left(3 - Z_{i,h,l} - H_{i,l} - H_{h,l} \right) \quad \forall_{i \langle q,h \rangle i,l}
$$
\n(11)
\n
$$
E_{h,l}^{1} \geq E_{i,l}^{2} + d - M \left(2 + Z_{i,h,l} - H_{i,l} - H_{h,l} \right) \quad \forall_{i \langle q,h \rangle i,l}
$$
\n(12)
\n
$$
F_{j}^{2} \geq F_{j}^{1} + \sum_{i=1}^{q} \sum_{k=1}^{m} \sum_{l=1}^{m} X_{i,j,k,l} \quad \forall_{j}
$$
\n(13)
\n
$$
F_{j}^{1} \geq F_{e}^{2} + d - M \left(3 - W_{j,e} - L_{j,l} - L_{e,l} \right) \quad \forall_{j \langle u, e \rangle j,l}
$$
\n(14)
\n
$$
F_{e}^{1} \geq F_{j}^{2} + d - M \left(2 + W_{j,e} - L_{j,l} - L_{e,l} \right) \quad \forall_{j \langle u, e \rangle j,l}
$$
\n(15)
\n
$$
F_{j}^{2} \geq E_{i,l}^{1} + \nu + \sum_{k=1}^{n} X_{i,j,k,l} - M \left(1 - Y_{i,j,l} \right) \quad \forall_{i,j,l}
$$
\n(16)
\n
$$
C_{max} \geq F_{j}^{2} \quad \forall_{j}
$$
\n(17)
\n18.
\n19.
\n10.
\n11.
\n12.
\n13.
\n14.
\n15.
\n16.
\n17.
\n19.
\n10.
\n11

$$
F_j^1 \ge F_e^2 + d - M\left(3 - W_{j,e} - L_{j,l} - L_{e,l}\right) \qquad \forall_{j \langle u, e \rangle j,l} \tag{14}
$$

$$
F_e^1 \ge F_j^2 + d - M\left(2 + W_{j,e} - L_{j,l} - L_{e,l}\right) \qquad \forall_{j \langle u, e \rangle j, l} \tag{15}
$$

$$
F_j^2 \ge E_{i,l}^1 + \nu + \sum_{k=1}^n X_{i,j,k,l} - M\left(1 - Y_{i,j,l}\right) \qquad \forall_{i,j,l} \tag{16}
$$

$$
C_{\max} \ge F_j^2 \tag{17}
$$

The objective, as presented by Eq. (1), is to minimize makespan. Constraint (2) states that the total number of product k transferred from inbound truck i to all outbound trucks at door l is the same as the number of product k first loaded in inbound truck *i*. Similarly, constraint (3) states that total number of product k transferred from all inbound trucks to each outbound truck j at door l is the same as the number of product k required for each outbound truck j. Constraint (4) establishes proper relationship between transfer variable $Y_{i,j,l}$ and decision variable $X_{i,j,k,l}$. Constraint (5) states that a product will be transferred from the truck i to truck j at door l if inbound truck i is assigned to door l. Constraint (6) states that each outbound truck j is only assigned to a door and stays in the same station until it is fully loaded. Constraint (7) states that if outbound truck j is assigned to door l , it will be possible to load product to the outbound truck. Constraints (8), (9), and (10) control the assignment and entering and leaving time of inbound trucks. It should also be mentioned that constraints (9) and (10) indicate the repeat truck holding pattern in inbound trucks. Constraint (11) and (12) control the sequence and entering and leaving time for inbound trucks. Constraints (13) to (15) control the sequence and leaving time for the outbound trucks. Constraint (16) shows the relationship between the leaving time of outbound trucks and entering time of inbound trucks if a product is transferred. Constraint (17) considers the completion time as the same as the time of the last outbound trucks leaving outbound doors.

4. Solution method

Heuristic Algorithm

In order to solve a large model, a heuristic algorithm is presented. Similar assumptions of the model were considered for developing the heuristic algorithm. However, the number of inbound and outbound trucks must be larger than the number of doors. The most important strategy is to consider the maximum capacity of product transfer in all presented methods. The heuristic method is to minimize makespan. The basic idea of the heuristic methods has been derived from the study of Yu (2002) with the main differences being considering repeat truck holding pattern and sequencing of inbound and outbound trucks. The outbound truck stays in the dock until the loading of the truck completes. In the first step, a sequence of inbound and outbound trucks is obtained. Then, the makespan is calculated. Three selection criteria (SC) are presented in the first step, and the second step, these conditions will be added and tested. In each reiteration, the number of inbound trucks is selected to match the number of doors. In the first reiteration, outbound trucks are selected for doors. They stay in docks until capacity completion. This is different for inbound trucks. After the selection of trucks based on the number of doors, the information about the process of assignment is updated. The number of products remains constant in the inbound trucks, and the empty capacity for outbound trucks is determined. The process of transferring inbound

trucks and updating the table is carried out to the satisfaction of inbound and outbound trucks. Heuristic algorithms with six SC are as follow:

- 1. SC1: maximum products transfer
- 2. SC2: maximum ratio between products transfer
- 3. SC3: maximum fit between products transfer
- 4. SC4: maximum products transfer regarding priority condition
- 5. SC5: maximum products transfer ratio regarding priority condition
- 6. SC6: maximum fit between products transfer regarding priority condition

SC 1, 2, and 3 comply with the same trend except for the time when the algorithm seeks for selecting the same number of trucks as doors. In each reiteration, the most suitable trucks are selected based on selection criteria. SC 4, 5, and 6 are partially changed versions of SC 1, 2, and 3. They follow the same rules as SC 1, 2, and 3 but have a priority condition regarding the assignment. In reiterations of this algorithm, if there is a set of trucks meeting priority condition, SC 1, 2, and 3 will be computed for the trucks. Then, the best trucks are selected among them. Otherwise, in reiterations, the algorithm will automatically change into algorithms 1, 2, and 3. It should be noted that our study considers a different problem based on the presented method by Yu (2002). The main difference is in the selection of each pair as we have more than one door, so we need to select trucks according to the number of doors. The method for updating the trucks as we have repeat truck holding pattern. Finally, in order for calculating the makespan because it is completely related to a penalty that will pay for changing trucks.

Priority conditions

In priority condition, assume that a certain type of product is only placed along with the sequences of an algorithm in an inbound truck. This indicates that all outbound trucks requiring that product are paired with the inbound truck carrying that product. For instance, assume that we have four inbound trucks, four outbound trucks, and two doors. In algorithm reiterations, product 3 is only loaded on inbound truck 4. Trucks 1, 2, and 3 do not carry product 3. Outbound trucks 2 and 3 need product 3. Outbound truck 1 and 4 do not need product 3. Hence, outbound trucks 2 and 3 must be paired with inbound truck 4. The same rules must also be considered for outbound trucks. Assume that an outbound truck receives only one type of product. Other outbound trucks do not need that product, however. All inbound trucks with that particular product are paired with that outbound truck needing that product.

4.1. SC 1 -maximum products transfer

For the heuristic algorithm, we calculate the total number of products which can be transferred from inbound trucks to outbound trucks for all pairs. Then, we select the pair with a maximum number of products transferred from inbound trucks to outbound trucks. It must be noted that the number of inbound trucks is selected based on the number of existing doors. For instance, if we have three doors, three trucks must also be selected in each reiteration unless there is no inbound or outbound truck to be selected. Upon the selection of the best set of trucks, the number of products remained in inbound trucks and the number of products required for outbound trucks is updated for the following reiterations. These reiterations will continue until the satisfaction of inbound and outbound trucks.

Heuristic Algorithm with SC 1

Step 1: For each pair of inbound truck i and outbound truck j , the number of products transferred from receiving trucks to outbound trucks is computed.

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\n
$$
\mu_{ij} = \sum_{k=1}^{N} min(r_{i,k}, s_{j,k})
$$
\n(18)
\n
$$
u_{ij}
$$
: Total product units transferred from an inbound truck *i* and outbound truck *j*
\n
$$
r_{i,k}
$$
: Total units of product *k* loaded in the inbound truck *i* in algorithm reiterations

 μ_{ii} : Total product units transferred from an inbound truck *i* and outbound truck *j*

 $r_{i,k}$: Total units of product k loaded in the inbound truck i in algorithm reiterations

 $s_{i,k}$: Total units of product k required in outbound truck j in algorithm reiterations

Step 2: If all μ_{ij} equal 0, the algorithm is stopped. A response is obtained for the model. Otherwise, if there is any non-zero μ_{ij} , those pairs (as the same number as doors) with maximum μ_{ij} are selected. If some cases have the same amount, the most suitable pairs are selected after calculation.

Step 3: The number of products remained for inbound and outbound trucks is updated and then go back to Step 1.

4.2. Heuristic Algorithm with SC 2 -Maximum Ratio between Products Transfer

Here, the between-pair ratio θ_{ij} is expanded for selecting pairs. The ratio θ_{ij} for inbound trucks i and outbound truck j is defined as follow:

$$
\theta_{ij} = \frac{\sum_{r_{i,k}=0}^{N} \min\left(r_{i,k}, s_{j,k}\right)}{\sum_{\substack{N\\K=1\\r_{i,k}=0 \text{ or } s_{j,k}=0}}^{N} \max\left(r_{i,k}, s_{j,k}\right)}
$$
(19)

 θ_{ii} : Ratio for inbound trucks *i* and outbound truck *j* pair

 $r_{i,k}$: Total units of product k loaded in the inbound truck i in algorithm reiterations

 $s_{i,k}$: Total units of product k required in outbound truck j in algorithm reiterations

Given that if the denominator is 0, the total term will be considered 0.

Pairs ratio θ_{ij} can be considered as the correlation between inbound trucks i and outbound truck j. θ_{ij} ratio interval is between 0 and 1. $\theta_{ii} = 0$ indicates that there is no relationship between inbound and outbound trucks. On the other hand, the outbound truck needs no product from the inbound truck. Yet, θ_{ii} =1 indicates that the number and type of products are the same for inbound and outbound trucks.

Heuristic Algorithm with SC 2

Step 1: For each pair of inbound trucks i and outbound truck j, inbound trucks i and outbound truck j ratio is calculated by Eq. (19).

Step 2: If all $\theta_{ij} = 0$, the algorithm is stopped. A response is obtained for the model. Otherwise, if there is any non-zero θ_{ij} , those pairs (as the same number as doors) with maximum θ_{ij} are selected. If some cases have the same value, the best pairs are selected after calculating the problems.

Step 3: The number of products remained for inbound and outbound trucks is updated and then go back to Step 1.

4.3. Heuristic Algorithm with SC 3 -Maximum Fit between Products Transfer

Pairs fit λ_{ij} was established for SC 3. It can be considered as a correlation between inbound and outbound trucks. Yet, it differs from SC 2 in that λ_{ij} provides the same weight from the type of products regardless of number of products loaded.

 λ_{ij} ratio interval is between 0 and 1. $\lambda_{ij} = 0$ indicates that there is no relationship between inbound and outbound trucks. On the other hand, the outbound truck needs no product from the inbound truck. Yet, λ_{ii} =1 indicates that the number and type of products are the same for inbound and outbound trucks. λ_{ii} fit for inbound and outbound pairs is stated as follow:

$$
\lambda_{ij} = \frac{\sum_{k=1}^{N} \frac{\min(r_{i,k}, s_{j,k})}{\max(r_{i,k}, s_{j,k})}}{\sum_{\substack{K=1 \ \sum_{j=1}^{N} 1}}^{N} 1}
$$
(20)

 λ_{ij} : Inbound truck *i* and outbound truck *j* pair fit

 $r_{i,k}$: Total units of product k loaded in the inbound truck i in algorithm reiterations

 $s_{i,k}$: Total units of product k required in outbound truck j in algorithm reiterations

Denominator indicates a number of products loaded in the inbound truck i and outbound truck j .

Given that if the denominator is 0, the total term will be considered 0.

Heuristic Algorithm with SC 3

Step 1: For each pair of inbound truck i and outbound truck j , inbound truck i and outbound truck j fit is calculated by Eq. (20).

Step 2: If all $\lambda_{ij} = 0$, the algorithm is stopped. A response is obtained for the model. Otherwise, if there is any non-zero λ_{ij} , those pairs (as the same number as doors) with maximum λ_{ij} are selected. If some cases have the same amount, we will calculate this problem and select the best result.

Step 3: We update the number of products remained for inbound and outbound trucks and went back to Step 1. As also mentioned in previous sections, heuristic algorithms 1, 2, and 3 follow the same trends. Yet, they apply different rules for selecting the best pairs. Fig. 2 illustrates a heuristic algorithm function in a stepwise manner in a flowchart.

Heuristic Algorithm with SC 4

Step 1: We identify all pairs meeting priority condition. That is, if a certain product exists in only one truck, we identify all pairs requiring that product for loading and if a product is received by a truck, all trucks can be unloaded to that truck.

Step 2: If a pair satisfying priority condition is identified, we go to 2-a. Otherwise, we go to 2-b.

2-a: We use a heuristic algorithm with SC 1 on pairs satisfying priority condition. Then, we go to section 1. Also, it should also be noted that if you have to select three pairs and three doors, yet you have two pairs based on priority condition, you obtain the third pair from 2-b.

2-b: We use a heuristic algorithm with SC 1.

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Step 3: We update the number of products remained for inbound and outbound trucks. Then, we go to step 1.

Fig. 2. Flowchart of the heuristic algorithm with SC 1, 2, and 3 adopted from (Yu & Egbelu, 2008)

4.5. Heuristic Algorithm with SC 5-Maximum Products Transfer Ratio in Priority Condition

It is precisely the same heuristic algorithm with SC 2; except pairs satisfying priority condition in algorithm reiterations. Priority conditions are considered for these pairs. They are executed in heuristic algorithm 2 for pairs. Otherwise, a heuristic algorithm with SC 5 changes into heuristic algorithm 2 in that reiteration.

Heuristic Algorithm with SC 5

Step 1: We identify all pairs meeting priority condition. That is, if only a certain product exists in only one truck, we identify all pairs requiring that product for loading and if a product is received by a truck, all trucks able to load to that truck.

Step 2: If a pair satisfying priority condition is identified, we go to 2-a. Otherwise, we go to 2-b.

2-a: We use a heuristic algorithm with SC 1 on pairs satisfying priority condition. Then, we go to section 1. Yet, it must also be noted that if, say, you have to select three pairs and three doors yet you have two pairs based on priority condition, you obtain the third pair from 2-b.

4.6. Heuristic Algorithm with SC 6-Maximum Products Transfer regarding Priority Condition

It is exactly the same heuristic algorithm with SC 3; except pairs satisfying priority condition in algorithm reiterations. Priority conditions are considered for these pairs. They are executed in a heuristic algorithm with SC 3 for pairs. Otherwise, a heuristic algorithm with SC 6 changes into heuristic algorithm 3 in that reiteration.

Heuristic Algorithm with SC 6

Step 1: We identify all pairs meeting priority condition. That is, if only a certain product exists in only one truck, we identify all pairs requiring that product for loading and if a product is received by a truck, all trucks able to shipload to that truck.

Step 2: If a pair satisfying priority condition is identified, we go to 2-a. Otherwise, we go to 2-b.

2-a: We use a heuristic algorithm with SC 1 on pairs satisfying priority condition. Then, we go to section 1. It must also be noted that if, say, we have to select three pairs and three doors yet we have two pairs based on priority condition and we obtain the third pair from 2-b.

Fig. 3 illustrates a heuristic algorithm with selection criteria 4, 5, and 6 functions in a stepwise manner in a flowchart.

5. Makespan

Based on the Heuristic algorithm with six SC presented above, a response includes the sequence of inbound and outbound trucks, their assignment to each door, and the total number of products transferred from inbound trucks to outbound trucks is obtained. Based on this information, the makespan of the cross-dock center is calculated. Besides, due to the dynamic nature of the cross-dock center, we cannot obtain makespan by an equation. Accordingly, one method is developed for setting the makespan based on Yu and Egbelu (2008). Hence, the entry time of inbound trucks into inbound doors until unloading as well as the movement of outbound trucks toward leaving doors until loading is calculated. In this section, it is assumed that loading and unloading time is the same; it equals to a time unit.

Fig. 3. Flowchart of the heuristic algorithm with SC 4, 5, and 6 adopted from (Yu & Egbelu, 2008).

5.1. Notation

$t_{l,l'}$: Transportation time from door l to door l' .

5.1.1. Variables

- C : Binary variable taking value 1 if an inbound truck moves between doors; and 0 otherwise.
- $X_{i,j,k,l}$: Integer variable for the number of units of product k transferred from inbound truck i to outbound truck j.
- $Y_{i,j}$: Binary variable taking value 1 if any product transferred from inbound truck i to outbound truck j at door l ; and 0 otherwise.

5.2. Makespan Calculation

Makespan is obtained by finding the leaving time for inbound and outbound trucks. Stepwise computation method is explained in the following.

Step 1. The leaving time for inbound trucks is calculated based on the sequence of inbound trucks. The leaving time for the first scheduled inbound truck i from door l is determined as follow:

\n- $$
t_{l,r}
$$
: Transportation time from door *l* to door *l'*.
\n- *S.1.1. Variables*
\n- *C*: Binary variable taking value 1 if an inbound truck moves between doors; and 0 otherwise.
\n- $X_{i,j,k,l}$: Integer variable for the number of units of product k transferred from inbound truck *i* to outbound truck *j*.
\n- $Y_{i,j}$: Binary variable taking value 1 if any product transferred from inbound truck *i* to outbound truck *j* at door *l*; and 0 otherwise.
\n- *S.2. Makespan Calculation*
\n- *Makespan* is obtained by finding the leaving time for inbound and outbound trucks. Stepwise computation method is explained in the following.
\n- **Step 1.** The leaving time for inbound trucks is calculated based on the sequence of inbound trucks. The leaving time for the first scheduled inbound truck *i* from door *l* is determined as follow:\n
$$
E_{[1,l]}^2 = \sum_{k=1}^{N} \frac{1}{l^2} k
$$
\n (21) The leaving time of the scheduled truck $E_{[1,l]}^2$ from door *l* is precisely the same as the time taken to unload the first inbound truck.\n
\n- **Step 2.** The leaving time for inbound trucks is calculated based on the sequence of inbound trucks. The leaving time for inbound trucks is calculated based on the sequence of inbound trucks. The leaving time for the first scheduled inbound truck *i* from door *l* is determined as follow:\n
\n

 $E_{[1],l}^2$ from door l is precisely the same as the time taken to unload the first inbound truck.

Step 2. The leaving time for inbound trucks is calculated based on the sequence of inbound trucks. The leaving time for the first scheduled inbound truck i from door l is determined as follow:

$$
E_{[i],l}^2 = E_{[i-1],l}^2 + d \times (1-C) + t_{i,l'} \times C + \sum_{K=1}^{N} r_{[i]k} \qquad \qquad 2 < i < q
$$
 (22)

¹; Binary variable taking value 1 if any product transferred from inbound truck i to outbound
 Makespan Calculation

kespan is obtained by finding the leaving time for inbound and outbound trucks. Stepwise

hyutation 5.2. *Makespan Calculation*

Makespan is obtained by finding the leaving time for inbound and outbound trucks. Stepwise

computation method is explained in the following.
 Step 1. The leaving time for inbound trucks is $E_{[i],l}^2$ from door *l* is exactly the same as the time taken to unload next trucks as well as the leaving time of the first truck and the time of movement between doors and trucks changeover. $V_{[1]k}$

given of the scheduled truck $E_{[1]j}^2$ from door *l* is precisely the same as the time taken to

bound truck.

e leaving time for inbound trucks is calculated based on the sequence of inbound truck

for the f inbound truck.

The leaving time for inbound trucks is calculated based on the sequence of inbound truck

time for the first scheduled inbound truck *i* from door *l* is determined as follow:
 $E_{[i-1]J}^2 + d \times (1-C) + t_{I,I'} \times$

The leaving time for outbound trucks is related to the sequence of trucks leaving the doors. To calculate the departure time of j-th outbound trucks scheduled, equations 23, 24 and 25 are used.

$$
F_j^2 = max \left\{ \alpha_1, \alpha_2 \right\} \tag{23}
$$

$$
\alpha_{\mathfrak{l}} = \max_{1 \le i \le R} \left\{ Y_{\left[i\right] \left[i\right]} \times \left(E_{\left[i\right],l}^2 + V\right) \right\} \tag{24}
$$

$$
\alpha_2 = E_{[i-1],l}^2 + d + \sum_{k=1}^N s_{[j]k} \tag{25}
$$

After calculating the above cases, F_j^2 with the highest value is selected.

5.3. Numerical results

We randomly generated 60 test sets according to those generated by Yu (2002), 20 test sets for the small size problem and 40 test sets for the large size problem. In the small size problem, the proposed mathematical model was codified in GAMS. This software was used for solving the model. Then we ran the model in this software for 20 test sets, and the results are presented in Table 1. Then the heuristic

algorithm solved these 20 test sets, and the results are presented in the same table. These problems were used to evaluate the performance of the mathematical models. We also evaluated the performance of the heuristic algorithm and compared the results. Accordingly, numerical tests were applied to evaluate performance in Table 1. As seen in Table 1, the minimum deviation as compared to the optimal software response is 2.19%, and the maximum is 11.34%.

The second test includes problems in a larger size. Results regarding their performance are presented in Table 2. As it can be seen in Table 2, in instance number five, a total number of the sequence are equal to $(m!) \times (n!) \times (n!) = 6! \times 5! \times 4! \times 3! = 12441600$ that shows the problem is NP-HARD. Based on the results of evaluating the mathematical model, we realized that as the problem size increases, the software is no longer capable of solving these problems.

Consequently, the software was given the 2000s with smaller sizes to solve the respective problems. Finally, test problems were in the largest size that could be solved by GAMS, but responses provided in the 2000s were not optimum. It is also noteworthy that the heuristic algorithm provided results in less than 10s. Results of Table 2 include the optimal response presented by GAMS as well as a heuristic algorithm. In addition, the deviation percentage of results obtained from the best heuristic algorithm or optimal software result is reported in Table 2. The heuristic algorithm was also executed by MATLAB programming language and by a computer with the processing power of 2.4GHz Intel Core i7 and 6GB RAM.

In the next step, we solved problems which could not be solved by GAMS. In this section, 40 problems were generated. The performance index used for comparing the algorithm results is Relative Percentage Difference (RPD). In calculating this index, each problem was solved by a heuristic algorithm with six SC. Since the target function value was different for each problem, it could not be directly compared. Hence, the relative deviation percentage was applied for problem-solving. After solving all problems for each size, the best response obtained for each problem (i.e. the least makespan.) was computed as Min_{sol}. Then, the relative deviation percentage was computed by the following formula. Results are presented in Table 2.

$$
RPD = \frac{Alg_{sol} - Min_{sol}}{Min_{sol}} \times 100
$$
\n(26)

To obtain more accurate results, ANOVA was also used. Regression analysis was done, i.e. analyzing and modeling the relationship between a response variable and one or more independent variables. It differs from the regression in two terms: 1) independent variables are qualitative (classified), and 2) there is no assumption about the nature of the relationship. That is, the model does not guarantee any indices for variables.

ANOVA is applied to compare group means. To do so, we consider H_0 and H_1 . H₀ represents equal means between more than two groups. H_1 represents the constraint of at least one of them with others. Based on H0, the respective factor does not create a significant difference between the mean and distribution place of data. When H_0 is rejected (and, as a result, H_1 is approved), it can be concluded that the respective factor is effective and can create a significant difference between the least mean of a group and other groups (Tables 3 and 4).

ANOVA's capability in MINITAB includes approaches for analysis of models and one-way variance fit with data from various designs. Also, multivariate models in MINITAB fit with designs having several responses, special diagrams for testing variances equality, confidence intervals diagrams, and main and opposite effects diagrams. Therefore, we carried out this analysis using MINITAB 16. Further analysis has been done using the Least Significant Difference (LSD). This test has also been carried out by MINITAB 16. Test results have been presented in Tables 5 and 6.

Table 1 Examples results in small size

Table 3

Table 4

Individual 95% CIs For Mean Based on Pooled StDev and grouping Information

Table 5

Fisher 90% Individual confidence intervals all pairwise comparisons

Based on the results of the algorithms, we found that P-value α in Table 3. Hence, H₀ representing equal samples' means is rejected. We used the Least Significant Difference (LSD) for further examination. This method is applied to the paired comparison of factor levels' means. As compared to other methods, the advantage of this method is that it includes all states. First, we conducted LSD calculations and the paired comparison of algorithms.

$$
LSD = t_{\frac{\alpha}{2}, N-a} \times \sqrt{MSE \times \left(\frac{1}{n_i} + \frac{1}{n_j}\right)} = 6.18
$$

Before determining LSD, the diagram of means' heuristic algorithms with six SC is displayed in Fig. 2.

Fig. 2. Means comparison

This diagram shows the mean difference in the heuristic algorithm.

Now, we conduct a paired comparison. According to the results in Table 6, SC1 is the best compared to other SCs, and after that, SC4 is better than the others.

A Paired comparison	
<i>Algorithms</i>	Lower
HSC1 and HSC2	$24.67 - 6.06 = 18.61 > 6.18$
HSC1 and HSC3	$18.45 - 6.06 = 12.45 > 6.18$
HSC1 and HSC4	$12.36 - 6.06 = 6.3 > 6.18$
HSC1 and HSC5	$30.86 - 6.06 = 24.8 > 6.18$
HSC1 and HSC6	$31.92 - 6.06 = 25.86 > 6.18$
HSC ₂ and HSC ₃	$24.67 - 18.45 = 6.22 > 6.18$
HSC ₂ and HSC ₄	$24.67 - 12.36 = 12.31 > 6.18$
HSC ₂ and HSC ₅	$30.86 - 24.67 = 6.19 > 6.18$
HSC ₂ and HSC ₆	$31.92 - 24.67 = 7.25 > 6.18$
HSC3 and HSC4	$18.45 - 12.36 = 6.09 \le 6.18$
HSC ₃ and HSC ₅	$30.86 - 18.45 = 12.41 > 6.18$
HSC3 and HSC6	$31.92 - 18.45 = 13.47 > 6.18$
HSC4 and HSC5	$30.86 - 12.36 = 18.5 > 6.18$
HSC4 and HSC6	$31.92 - 12.36 = 19.56 > 6.18$
HSC5 and HSC6	$31.92 - 30.86 = 1.06 \le 6.18$

Table 6

6. Conclusion and future research

This paper has considered truck-to-door sequencing with repeat truck holding pattern in a multi-door cross-docking system. The most important feature of this paper is to consider a repeat truck holding pattern in truck-to-door sequencing, and it is the first study that uses repeat truck holding pattern in solving truck-to-door sequencing problems. One of the ways to increase the stability of cross-dock planning against disruptions and uncertainty is repeat truck holding the pattern in inbound trucks to save time for unloading so the outbound trucks can leave the outbound doors on time, but in this study, we only considered repeat truck holding pattern without consideration of uncertainty in arrival time. This study is a basic model in this area. The objective of the presented model was to identify the proper sequence of inbound and outbound trucks in a multi-door cross-dock center and to assign the products simultaneously to minimize the total completion time. Overall, the heuristic algorithm with SC1 and SC4 compared with other SCs are in better condition and provide better solutions in most test problems. On average, the solutions are within 5.66 % away from the optimal solution. The percentage deviation from optimal solutions ranged from 2.19% to 8.32%. For future research, considering the uncertainties in arrival time, unloading time, and facility breakdown inside the cross-dock center can help simulate the real environment. In addition, an integrated model can be developed to consider the internal and external processes together. Finally, the presented heuristic can be improved in terms of finding the nearest results to the optimal solution.

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